



TEXAS DEPARTMENT OF INSURANCE

Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48)

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MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name

James L Carlisle MD

Respondent Name

Liberty Mutual Insurance

MFDR Tracking Number

M4-15-2072-01

Carrier's Austin Representative

Box Number 01

MFDR Date Received

March 10, 2015

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "...we are seeking the balance owed to us."

Amount in Dispute: \$286.78

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "The bill and documentation attached to the medical dispute have been re-reviewed. Our position remains unchanged...."

Response Submitted by: Liberty Mutual Insurance

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
June 27, 2014	99204, 95886, 95911, A4556	\$286.78	\$0.00

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 28 Texas Administrative Code §134.203 sets out the reimbursement guidelines for professional medical services.
- The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:
 - X901 – Documentation does not support level of service billed
 - Z710 – The charge for this procedure exceeds the fee schedule allowance
 - 291 – This is a bundled or non covered procedure based on Medicare guidelines
 - 193 – Original payment decision is being maintained

Issues

1. Are the insurance carrier's reasons for denial or reduction of payment supported?
2. What is the rule applicable to reimbursement?
3. Is the requestor entitled to additional reimbursement?

Findings

1. The insurance carrier denied disputed service code 99204 with claim adjustment reason code X901 – "Documentation does not support level of service billed." This code's description is;

Office or other outpatient visit for the evaluation and management of a new patient, which requires these 3 key components: A comprehensive history; A comprehensive examination; Medical decision making of moderate complexity. Counseling and/or coordination of care with other physicians, other qualified health care professionals, or agencies are provided consistent with the nature of the problem(s) and the patient's and/or family's needs. Usually, the presenting problem(s) are of moderate to high severity. Typically, 45 minutes are spent face-to-face with the patient and/or family.

Documentation of the Comprehensive History

- History of Present Illness (HPI) consists of at least four elements of the HPI or the status of at least three chronic or inactive conditions. Documentation found listed one chronic condition, thus not meeting this component.
- Review of Systems (ROS) inquires about the system (s) directly related to the problem(s) plus additional body systems. At least four elements must be reviewed. Documentation found listed seven elements, this component was met.
- Past Family, and/or Social History (PFSH) requires a review of two or all history areas, at least one specific item from each history areas to be documented. The documentation found listed one area. This component was not met.

Documentation of a Comprehensive Examination:

- Requires at least eight body areas / organ systems to be documented, with at least two elements listed per system. The documentation found no examination results. This component was not met.

28 Texas Administrative Code §134.203 (b) states, " For coding, billing, reporting, and reimbursement of professional medical services, Texas workers' compensation system participants shall apply the following: (1) Medicare payment policies, including its coding; billing; correct coding initiatives (CCI) edits; modifiers" Based on the above the Carrier's denial of 99204 is supported.

2. 28 Texas Administrative Code §134.203 (c) states in pertinent part, "To determine the MAR for professional services, system participants shall apply the Medicare payment policies with minimal modifications. (1) For service categories of Evaluation & Management, General Medicine, Physical Medicine and Rehabilitation, Radiology, Pathology, Anesthesia, and Surgery when performed in an office setting, the established conversion factor to be applied is (date of service yearly conversion factor). The maximum allowable reimbursement for codes 95886 and 95911 and A4556 is found below;
- Procedure code 95886, service date June 27, 2014, represents a professional service with reimbursement determined per §134.203(c). The Medicare fee is the sum of the geographically adjusted work, practice expense and malpractice values multiplied by the conversion factor. The MAR is calculated by substituting the Division conversion factor. For this procedure, the relative value (RVU) for work of 0.86 multiplied by the geographic practice cost index (GPCI) for work of 1.014 is 0.87204. The practice expense (PE) RVU of 1.67 multiplied by the PE GPCI of 1.013 is 1.69171. The malpractice RVU of 0.04 multiplied by the malpractice GPCI of 0.803 is 0.03212. The sum of 2.59587 is multiplied by the Division conversion factor of \$55.75 for a MAR of \$144.72 at 2 units is \$289.44.

- Procedure code 95911, service date June 27, 2014, represents a professional service with reimbursement determined per §134.203(c). The Medicare fee is the sum of the geographically adjusted work, practice expense and malpractice values multiplied by the conversion factor. The MAR is calculated by substituting the Division conversion factor. For this procedure, the relative value (RVU) for work of 2.5 multiplied by the geographic practice cost index (GPCI) for work of 1.014 is 2.535. The practice expense (PE) RVU of 3.66 multiplied by the PE GPCI of 1.013 is 3.70758. The malpractice RVU of 0.15 multiplied by the malpractice GPCI of 0.803 is 0.12045. The sum of 6.36303 is multiplied by the Division conversion factor of \$55.75 for a MAR of \$354.74.
- Procedure code A4556, service date June 27, 2014, is a bundled code and no separate payment is allowed.
- The total allowable reimbursement for the services in dispute is \$644.18. This amount less the amount previously paid by the insurance carrier of \$644.18 leaves an amount due to the requestor of \$0.00. This amount is recommended.

Conclusion

For the reasons stated above, the Division finds that the requestor has not established that additional reimbursement is due. As a result, the amount ordered is \$0.00.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to \$0.00 reimbursement for the disputed services.

Authorized Signature

Signature	Medical Fee Dispute Resolution Officer	May 4, 2015 Date
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YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, 37 *Texas Register* 3833, applicable to disputes filed on or after June 1, 2012.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.